


- 1 Customer Number:**  
First 8 digits of your Billing Account Number. This is unique to each account you have with XOOM Energy and also serves as your Customer Referral Number if you choose to participate in the Refer-A-Friend Referral Program.
- 2 Billing Account Number:**  
Your Billing Account Number is a 12-digit number associated with your group of accounts.
- 3 Invoice Number:**  
Your Invoice Number is an 8-digit number unique to your current invoice.
- 4 Contact Information:**  
If you have questions regarding your bill, you can reach XOOM Energy by phone.
- 5 Previous Statement:**  
The amount of your previous bill.
- 6 Payments Received:**  
Amount paid your previous bill.
- 7 Balance Forward:**  
Amount of any unpaid charges from your previous bill.
- 8 Current Charges:**  
Sum of the basic charge, energy charges, and any billing fees.
- 9 Amount Due:**  
This is the amount owed or your account. This amount will include all current, as well as any past due, charges.
- 10 Payment Due Date:**  
After this date, your payment would be past due.
- 11 SPID:**  
Unique number assigned to your service location by utility.

〒105-0013 東京都 港区1丁目17番地 KOYOビル ズーム 花子様		 ズームエナジージャパン合同会社 〒105-0013 東京都港区浜松町1丁目10-17																																																													
<ol style="list-style-type: none"> <li>1 Customer Number 12345678</li> <li>2 Billing Account 12345678-123-1</li> <li>3 Invoice Number 01234567 Invoice Date 2019. 11. 27</li> </ol>		<ol style="list-style-type: none"> <li>4 Contact Information: ズームエナジージャパン カスタマーケア 0120-227-297 平日 9:00 ~ 20:00 土 10:00 ~ 17:00 (Excluding Sunday and National Holidays)</li> </ol>																																																													
<ol style="list-style-type: none"> <li>5 Previous Statement ¥18,873</li> <li>6 Payments Received ¥0</li> <li>7 Balance Forward ¥18,873</li> <li>8 Current Charges (Tax Included) ¥16,677</li> <li>9 Amount Due ¥35,550</li> <li>10 Payment Date Due 2019. 12. 17</li> </ol>																																																															
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Service Address 〒440-0013 東京都 港区浜松町1丁目17番地 KOYOビル 料金: SmartFlex		<ol style="list-style-type: none"> <li>12 Statement Service Period Unit Usage Qty 2019. 10. 14 - 2019. 11. 13 KWH 466</li> </ol> <table border="1"> <thead> <tr> <th>Charge Description</th> <th>Unit Price</th> <th>Usage Qty</th> <th>Charge Amount</th> <th>Total Charge</th> </tr> </thead> <tbody> <tr> <td>13 Basic Charge</td> <td>340.0/10A</td> <td>40</td> <td>¥1,360.00</td> <td></td> </tr> <tr> <td>Tier 1 Charge</td> <td>15.95</td> <td>120</td> <td>¥1,941.00</td> <td></td> </tr> <tr> <td>Tier 2 Charge</td> <td>21.34</td> <td>160</td> <td>¥3,414.40</td> <td></td> </tr> <tr> <td>Tier 3 Charge</td> <td>24.60</td> <td>186</td> <td>¥4,575.60</td> <td></td> </tr> <tr> <td>14 Energy Cost Adjustment</td> <td>0.02</td> <td>466</td> <td>¥9.32</td> <td></td> </tr> <tr> <td colspan="4">Total XOOM Energy Supply Charge</td> <td>¥11,273.32</td> </tr> <tr> <td>15 T&amp;D kWh Delivery Charge</td> <td>7.99</td> <td>466</td> <td>¥3,723.34</td> <td></td> </tr> <tr> <td>16 Renewable Energy Charge</td> <td>2.90</td> <td>466</td> <td>¥1,351.00</td> <td></td> </tr> <tr> <td>17 Konbini Payment Slip Issuance Fee</td> <td></td> <td></td> <td></td> <td>¥220.00</td> </tr> <tr> <td>18 Paper Bill Delivery Fee</td> <td></td> <td></td> <td></td> <td>¥110.00</td> </tr> <tr> <td colspan="4">Current Charges</td> <td>¥16,677</td> </tr> </tbody> </table>		Charge Description	Unit Price	Usage Qty	Charge Amount	Total Charge	13 Basic Charge	340.0/10A	40	¥1,360.00		Tier 1 Charge	15.95	120	¥1,941.00		Tier 2 Charge	21.34	160	¥3,414.40		Tier 3 Charge	24.60	186	¥4,575.60		14 Energy Cost Adjustment	0.02	466	¥9.32		Total XOOM Energy Supply Charge				¥11,273.32	15 T&D kWh Delivery Charge	7.99	466	¥3,723.34		16 Renewable Energy Charge	2.90	466	¥1,351.00		17 Konbini Payment Slip Issuance Fee				¥220.00	18 Paper Bill Delivery Fee				¥110.00	Current Charges				¥16,677
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※Low voltage customers: If you are a Low-voltage lighting customer, please refer to this new bill format. If you are a Low-voltage power (Douryoku) customer, please refer to [the previous bill](#) format.

- 12 Statement Service Period:**  
The time period associated with your bill charges.
- 13 Basic Charges:**  
Monthly fee to cover the administrative cost associated with your bill charges.
- 14 XOOM Energy Supply Charge:**  
Detailed breakdown of your electricity usage charges. XOOM Energy Supply Charge includes utility charge. The RAF program credit will be calculated excluding this utility charge. Please visit your MyXOOM page in order to confirm your applicable RAF amount in a given month.
- 15 T&D kWh Delivery Charge:**  
The 'Delivery Charge' is a service fee charged to deliver the electricity.
- 16 Renewable Energy Charge:**  
The 'Renewable Energy Charge' is a cost for financing subsidies for electricity produced from renewable sources.
- 17 Issuance fee for Konbini payment slip:**  
Customers who choose the Konbini Payment Slip billing method will be charged issuance fee (including tax).
- 18 Issuance fee for paper billing option:**  
Customers who choose to receive a paper billing statement will be charged issuance fee (including tax).