

RESIDENTIAL ELECTRICITY PLAN STATEMENT
XOOM Energy Japan GK
SmartFlex kW

ISSUE DATE: Sep 1, 2020

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Plan Statement

With our variable rate SmartFlex kW plan, you get the flexibility you need, while also being more eco-friendly. Your variable rate may adjust monthly based on market conditions, and if you are not completely satisfied, you're free to switch. Plus, with this product, you can choose to be completely paperless! All customers receive their monthly bill electronically by default - which means less clutter and a better environment.

For Chugoku residential customers, 1kW - 49kW

- This price plan is comprised of Monthly Base Charge, kWh Charges (3 tiers listed below) and the Energy Cost Adjustment:
 - **Tier 1:** 0 - 120 kWh
 - **Tier 2:** 121 - 300 kWh
 - **Tier 3:** 301 kWh or more
- Rate varies monthly based on market conditions

Your monthly effective rate will correspond to the service period of your bill.

Plan Details

Monthly Base Charge* (Tax Included):

Per 1 kW	¥812.00
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kWh Charge (Tax Included):

Energy Charges	
0 - 120 kWh	¥9.03
121 - 300 kWh	¥15.03
301+ kWh	¥16.89
T&D kWh Delivery Charge	
All kWh	¥8.78

Monthly Base Charge and kWh charges effective as of 09/01/2020.

*The kW plan's monthly base charge is calculated based upon your highest measured kW value over the last 12 months, on a rolling basis. For customers who do not yet have 12 months of kW values available, the calculation will be based upon your highest measured kW value to date.

Things you need to know - Please read below

If you are currently under a contract with another provider, understand your obligations and rights before switching. Only the account holder or persons legally authorized on the account may enroll.

Customers currently enrolled on Low Voltage Power, All Denka or other Time of Use plans may see cost increases on this plan compared to their current plan.

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Additional Documents and Information

By default, this product is completely paperless. All correspondence and billing will be sent electronically. Customers may choose a paper billing option for their individual account (110 yen / month). Payment will be accepted by ACH, credit card, debit card, Pay -Easy Payment and Konbini online type or Konbini payment slip* (issuance fee of 220 yen (tax included) per month).

*Before you can use Konbini store payment slip as a payment method, we require you to register your credit card information. In the event that payment cannot be confirmed by the due date, we will charge the unpaid balance to the registered credit card one week after the expiration date of the convenience store payment slip.

Please note: If payment cannot be confirmed by the due date on the convenience store payment slip, we will change your monthly payment method to recurring credit card payment for subsequent payments. If you would like to change your payment method, please visit MyXOOM Account.

Your total charges will include Monthly Base Charge, kWh Charges, Energy Cost Adjustment, Renewable Energy Charge and other pertinent charges. Please note that total charges include sales tax.

Energy Cost Adjustment (ECA)

The Energy Cost Adjustment (ECA) is generally the same rate as or similar rate to, subject to market conditions, the EPCO Fuel Cost Adjustment (FCA). The FCA calculation can be found [here](#).

Renewable Energy Charge (REC)

The Renewable Energy Charge is the same rate as what would be charged by your default EPCO. The REC calculation can be found [here](#).

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