

RESIDENTIAL ELECTRICITY PLAN STATEMENT
XOOM Energy Japan GK
SmartFlex

ISSUE DATE: Sep 1, 2019

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Plan Statement

With our variable rate SmartFlex plan, you get the flexibility you need, while also being more eco-friendly. Your variable rate may adjust monthly based on market conditions, and if you are not completely satisfied, you're free to switch. Plus, with this product, you can choose to be completely paperless! All customers receive their monthly bill electronically by default - which means less clutter and a better environment.

For residential customers under Chugoku 'Plan A', less than 6 kVA

- This price plan is comprised of Monthly Base Charge, kWh Charges (3 tiers listed below) and the Energy Cost Adjustment:
 - **Tier 1:** 16 - 120 kWh
 - **Tier 2:** 121 - 300 kWh
 - **Tier 3:** 301 kWh or more
- Rate varies monthly based on market conditions

Your monthly effective rate will correspond to the service period of your bill.

Introductory Price Plan: Savings on your first six bills' electricity charges for new customers! ¹

¹Only residential customers switching to XOOM Energy from Chugoku Plan A qualify for this savings. No other customers qualify. This Introductory Price Plan is only available to new customers who have not been a XOOM Energy customer in the past 6 months.

Savings are calculated comparing XOOM Energy charges to Chugoku Plan A charges during the same service period. XOOM Energy reserves the right to terminate this plan at any time at its own discretion. Upon completion of the 6 months introductory price plan period, customers will be moved to XOOM Energy's prevailing rate.

Please note this introductory price plan applicability is contingent upon paying all invoices by their due date. In the event that payment is not received by an invoice's due date, customers will be moved to XOOM Energy's prevailing rate effective as of the day following the past-due invoice's meter read date. (Example: If the January meter read date invoice is not paid before the due date, all charges from the January meter read date going forward will be charged at XOOM Energy's prevailing rate.)

Plan Details

Introductory Price Plan Period Pricing²:

Monthly Base Charge* (Tax Included):

*For 0-15 kWh the monthly base charge is also the 'monthly minimum charge'

Monthly Base Charge	¥ 330.23
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kWh Charge (Tax Included):

Energy Charges	
16 - 120 kWh	¥ 11.76
121 - 300 kWh	¥ 17.53
301+ kWh	¥ 19.38
T&D kWh Delivery Charge	
16+ kWh	¥ 8.62

²Introductory price plan period Monthly Base Charge and kWh charges effective as of 09/01/2019. Upon completion of the 6 month introductory price plan period, customers will be moved to XOOM Energy's prevailing rate. Please note that the monthly energy rate may be higher than introductory price plan period.

Things you need to know - Please read below

If you are currently under a contract with another provider, understand your obligations and rights before switching. Only the account holder or persons legally authorized on the account may enroll.

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**Additional
Information
Please Read**

By default, this product is completely paperless. All correspondence and billing will be sent electronically. Customers may choose a paper billing option for their individual account (108 yen / month). Payment will be accepted by ACH, credit card, debit card, Pay -Easy Payment and Konbini online type or Konbini payment slip* (issuance fee of 216 yen (tax included) per month).

*Before you can use Konbini store payment slip as a payment method, we require you to register your credit card information. In the event that payment cannot be confirmed by the due date, we will charge the unpaid balance to the registered credit card one week after the expiration date of the convenience store payment slip.

Please note: If payment cannot be confirmed by the due date on the convenience store payment slip, we will change your monthly payment method to recurring credit card payment for subsequent payments. If you would like to change your payment method, please visit MyXOOM Account.

Your total charges will include Monthly Base Charge, kWh Charges, Energy Cost Adjustment, Renewable Energy Charge and other pertinent charges. Please note that total charges include sales tax.

Energy Cost Adjustment (ECA)

The Energy Cost Adjustment (ECA) is generally the same rate as or similar rate to, subject to market conditions, the EPCO Fuel Cost Adjustment (FCA). The FCA calculation can be found [here](#).

Renewable Energy Charge (REC)

The Renewable Energy Charge is the same rate as what would be charged by your default EPCO. The REC calculation can be found [here](#).

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Version 2835