



## 特定商取引法に基づく表記 (Notation based on the Specified Commercial Transaction Act)

Company Name	XOOM Energy Japan, GK
Address	Koyo Building 6F 1-10-17 Hamamatsucho, Minato-ku, Tokyo 105-0013
Contact	Phone: 0120-227-297 Fax number: 03-6800-2997  Monday – Friday   09:00 - 20:00 Saturday   10:00 - 17:00 (Exclude National Holidays)
Managing Director	Thomas L. Ulry
Price	Please see the Product Details during the enrollment process
Payment Methods	1. Visa/Master Card 2. AMEX 3. JCB 4. Diners 5. Kobini Payment Slip 6. ACH (Bank Transfer)
Date of Payment	Payments will be due based on your monthly energy billing cycle
Refunds	Refunds for bill adjustments or over payments will be applied to subsequent invoices or refunded if the customer no longer enrolled.
Time of Enrollment	Enrollment begins once we send the formal confirmation notice stating you have been accepted.
Time of Offering the Product	Please see the Product Details during the enrollment process
Cancellation Policy	Please see the details under the T&Cs of the selected product